

# Human Capital as a Financial Asset: A Systematic Survey of Literature

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## **Abstract:**

This study provides a systematic literature review of recent research examining the relationship between human capital management (HCM) practices and corporate financial performance. As firms increasingly operate in knowledge-driven and intangible-intensive environments, traditional finance models centred on physical assets and financial capital have proven insufficient to explain variations in firm profitability, value, and risk. Against this backdrop, the present review synthesises contemporary evidence on how employee-related practices function as economically meaningful drivers of firm-level financial outcomes. Following the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines, the study reviews peer-reviewed, Scopus-indexed journal articles published between 2020 and 2025. The review draws on leading databases including Scopus, Web of Science, ScienceDirect, SpringerLink, Wiley, and Emerald, ensuring comprehensive coverage of finance, accounting, management, and sustainability research. Only studies empirically linking HCM constructs i.e. training and development, employee retention, leadership development, diversity and inclusion, and employee treatment, to accounting-based, market-based, or risk-related financial outcomes are included. The findings are organised into five thematic areas. First, training and skill development are consistently associated with higher productivity, innovation capacity, and long-term profitability. Second, employee retention emerges as a critical determinant of cost efficiency, earnings stability, and operational continuity. Third, leadership development and governance quality influence financial outcomes by shaping decision quality, risk management, and strategic alignment. Fourth, diversity and inclusion, particularly at leadership and board levels, are positively linked to firm valuation through improved governance, stakeholder trust, and reduced risk. Finally, strong HCM practices are shown to reduce firm risk, including earnings volatility, stock price crash risk, and financial distress probability. Beyond synthesising empirical evidence, the review identifies persistent methodological and conceptual gaps in the literature, including limited causal inference, heavy reliance on proxy measures, geographic concentration in developed economies, and insufficient integration of human capital variables into risk-focused finance models. By consolidating fragmented findings and clarifying underlying mechanisms, the study contributes to the growing recognition of human capital as a financially material asset. This review advances corporate finance scholarship by positioning human capital management as a central determinant of firm profitability, value, and resilience. It offers actionable insights for managers, investors, and policymakers and provides a structured agenda for future research aimed at integrating human capital more fully into financial theory and practice.

**Key Words:** Human Capital Management, Corporate Financial Performance, Firm Risk, ESG and Human Capital, Systematic Literature Review.

*JEL Codes:* G30, G32, M12, J24, G39

## INTRODUCTION

The foundations of corporate value creation have shifted markedly over the past few decades. While tangible assets and financial capital once dominated firm valuation models, contemporary organisations increasingly derive competitive advantage from intangible resources, particularly human capital. Advances in technology, the rise of knowledge-intensive industries, and growing investor attention to non-financial performance have collectively elevated employees from operational inputs to strategic assets. As a result, Human Capital Management (HCM) has emerged as a critical area of inquiry not only within human resource management but also within corporate finance and accounting research.

Human Capital Management refers to the systematic set of organisational practices aimed at acquiring, developing, motivating, and retaining employees in order to enhance organisational effectiveness. These practices typically include investments in training and skill development, performance-linked compensation, leadership development, employee engagement initiatives, and policies supporting diversity and inclusion. While early research largely examined the behavioural and organisational consequences of such practices, recent scholarship increasingly recognises their financial implications. From a finance perspective, employees influence firm performance through productivity gains, innovation capacity, risk mitigation, and the sustainability of earnings, thereby affecting both accounting-based outcomes and market valuation.

The growing prominence of human capital within finance research reflects broader changes in how firm value is conceptualised. Intangible assets now constitute a substantial proportion of market capitalisation, yet many remain inadequately captured by traditional financial statements. Consequently, scholars have sought to understand whether and how investments in human capital translate into measurable financial benefits. Empirical studies have linked employee satisfaction, training intensity, and talent retention to higher profitability, improved earnings quality, and superior stock market performance (Edmans, 2020; Banker et al., 2020). These findings lend support to the resource-based view, which posits that valuable, rare, inimitable, and well-managed resources i.e. skilled and committed employees, can generate sustained financial advantage.

Interest in the financial consequences of HCM has intensified in the aftermath of the COVID-19 pandemic. The crisis exposed structural vulnerabilities in firms' operational and governance systems, while simultaneously highlighting the importance of organisational resilience. Evidence from recent finance literature suggests that firms with strong human capital and employee-oriented practices were better able to withstand economic shocks, maintain operational continuity, and limit downside risk during periods of uncertainty (Albuquerque et al., 2020; Lins et al., 2020). These observations have reinforced the argument that HCM is closely linked not only to performance enhancement but also to risk management and financial stability.

At the same time, the expanding literature on environmental, social, and governance (ESG) performance has further integrated human capital considerations into mainstream financial analysis. The social dimension of ESG frequently encompasses employee welfare, workplace safety, training, and diversity, all of which overlap substantially with HCM practices. Prior studies indicate that firms with stronger employee-related ESG performance tend to exhibit lower financial distress risk, reduced earnings volatility, and lower cost of capital (Kim et al., 2021; Wu et al., 2022). However, despite these advances, the precise role of human capital within ESG–finance relationships remain underexplored, and findings across studies are not always consistent.

Notwithstanding the growing body of empirical evidence, research on HCM and corporate financial performance remains fragmented along disciplinary and methodological lines. Studies are dispersed across finance, accounting, management, and sustainability journals, often employing different constructs, performance measures, and analytical techniques. While some investigations focus narrowly on individual practices such as training expenditure or employee satisfaction, others adopt broader indices of human capital disclosure or employee treatment. Moreover, much of the existing evidence is based on cross-sectional designs, limiting causal inference and raising concerns about endogeneity. Contextual limitations

are also evident, as a substantial proportion of prior research concentrates on developed economies, leaving emerging markets comparatively underrepresented.

These limitations point to the need for a systematic and integrative assessment of the literature. A structured synthesis is essential to identify dominant themes, clarify underlying mechanisms, and evaluate the robustness of empirical findings. Such an approach is particularly timely given the rapid evolution of work arrangements, the digitalisation of human capital processes, and increasing regulatory and investor interest in workforce-related disclosures. Without a consolidated understanding of how HCM practices influence financial outcomes, both scholars and practitioners risk drawing incomplete or inconsistent conclusions.

Against this backdrop, the present study undertakes a systematic literature review (SLR) to examine the relationship between human capital management practices and corporate financial performance. Focusing on peer-reviewed, Scopus-indexed studies published between 2020 and 2025, the review synthesises recent empirical and conceptual contributions to address three central questions: (i) which HCM practices are most strongly associated with financial performance outcomes; (ii) through which channels these practices influence firm profitability, value, and risk; and (iii) what theoretical and methodological gaps remain in the extant literature. By organising prior research into coherent thematic categories, the survey seeks to move beyond isolated findings and provide a structured understanding of the HCM–finance connect.

The contribution of this review is threefold. First, it advances theory by positioning human capital as a financially relevant asset that operates through identifiable mechanisms rather than as a residual or soft organisational factor. Second, it offers methodological insights by highlighting dominant research designs and identifying opportunities for more rigorous causal and longitudinal analyses. Third, it provides practical relevance for managers, investors, and policymakers seeking to align human capital strategies with financial performance objectives in an increasingly intangible-driven economy. In doing so, the study underscores the growing consensus that effective human capital management is integral to sustainable corporate financial performance

## **OBJECTIVES OF THE STUDY**

The primary objective of this study is to systematically examine and synthesise contemporary academic evidence on the relationship between human capital management (HCM) practices and corporate financial outcomes. In an era where intangible assets increasingly dominate firm valuation, the study seeks to move beyond traditional finance perspectives that privilege physical and financial capital and instead foreground employees as economically meaningful contributors to firm performance, value, and risk.

Specifically, the study aims to identify which dimensions of human capital management i.e. training and skill development, employee retention, leadership development, diversity and inclusion, and employee treatment, have been empirically linked to financial outcomes in recent literature. By consolidating findings across finance, accounting, management, and sustainability journals, the study seeks to clarify how different HCM practices influence accounting-based performance measures, market-based valuation indicators, and firm risk metrics.

A further objective is to understand the mechanisms through which human capital affects financial outcomes. Rather than treating the HCM–performance relationship as a black box, the study aims to uncover the underlying channels i.e. productivity enhancement, cost efficiency, governance quality, innovation capability, and risk mitigation, through which employee-related practices translate into financial value. This mechanism-oriented approach allows for a more nuanced and theory-informed understanding of the financial relevance of human capital.

The study also aims to critically evaluate the methodological characteristics of existing research in this domain. By assessing research designs, data sources, measurement approaches, and econometric techniques, the study seeks to identify persistent limitations related to causality, endogeneity, and

measurement inconsistency. In doing so, it highlights areas where future research can adopt more rigorous and longitudinal approaches.

Finally, the study seeks to contribute to ongoing debates in ESG and sustainable finance by positioning human capital as a financially material component of corporate strategy. By synthesising recent post-pandemic evidence, the study aims to inform scholars, managers, investors, and policymakers about the strategic and financial implications of investing in human capital, while also outlining a structured agenda for future research in this evolving field.

## **METHODOLOGY**

This study adopted a systematic literature review (SLR) methodology to synthesise existing empirical and conceptual evidence on the relationship between human capital management (HCM) practices and corporate financial performance. Given the interdisciplinary nature of the topic, spanning corporate finance, accounting, human resource management, and sustainability research, a systematic approach was considered most appropriate to ensure transparency, replicability, and analytical rigor. The review process followed the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines, which provide a structured framework for identifying, screening, and analysing relevant scholarly literature.

### **Research Design and Rationale**

The primary objective of the review was to consolidate fragmented evidence on how HCM practices influence firm-level financial outcomes. Unlike traditional narrative reviews, which are susceptible to selection bias and limited reproducibility, the PRISMA-based SLR approach enables a comprehensive and methodical examination of prior research. This design ensures that the inclusion and exclusion of studies are guided by predefined criteria rather than subjective judgement, thereby enhancing the credibility of the findings. Moreover, given the rapid expansion of literature at the intersection of HCM, ESG, and corporate finance in recent years, a systematic synthesis was necessary to capture emerging themes and methodological trends.

### **Data Sources and Database Selection**

The literature search was conducted across six major academic databases i.e. Scopus, Web of Science, ScienceDirect, Wiley Online Library, SpringerLink, and Emerald Insight. These databases were selected because of their extensive coverage of high-quality, peer-reviewed journals in finance, accounting, management, and sustainability studies. Priority was given to databases commonly used in Scopus-indexed reviews to ensure that the final pool of studies met international publication standards.

The search was restricted to peer-reviewed journal articles to maintain academic rigor and consistency. Conference proceedings, working papers, book chapters, and non-peer-reviewed publications were excluded, as such sources often lack methodological transparency and may not undergo rigorous scholarly scrutiny.

### **Search Strategy and Keywords**

A structured search strategy was developed to capture studies addressing both human capital constructs and financial performance outcomes. Boolean operators were employed to combine keywords related to HCM and corporate finance. The primary search string included variations of the following terms:

- Human capital constructs: “human capital management”, “HR practices”, “talent management”, “training investment”, “employee engagement”, “employee retention”, “leadership development”
- Financial performance constructs: “financial performance”, “firm value”, “profitability”, “return on assets”, “Tobin’s Q”, “earnings quality”, “firm risk”

These terms were searched within article titles, abstracts, and keywords to maximise coverage while maintaining relevance. The search was limited to studies published between 2020 and 2025, reflecting the contemporary relevance of HCM practices in the post-pandemic and ESG-driven business environment.

### **Inclusion and Exclusion Criteria**

Clear inclusion and exclusion criteria were established prior to the screening process to ensure consistency and objectivity. Studies were included if they met the following conditions:

1. Published in peer-reviewed, Scopus-indexed journals
2. Published between 2020 and 2025
3. Examined at least one HCM-related variable (e.g., training, employee treatment, leadership, diversity)
4. Analysed firm-level financial outcomes using accounting-based, market-based, or risk-related measures
5. Employed quantitative or mixed-methods research designs
6. Provided sufficient methodological detail and accessible full text

Studies were excluded if they:

- Focused exclusively on HR outcomes without linking them to financial performance
- Examined financial performance without incorporating any human capital construct
- Were purely conceptual or theoretical without empirical validation
- Were conference papers, editorials, or practitioner-oriented articles

These criteria ensured that the final sample remained tightly aligned with the core research objectives of the review

### **Screening and Selection Process (PRISMA Flow)**

The screening process followed the standard PRISMA four-stage framework: identification, screening, eligibility, and inclusion.

In the identification stage, an initial pool of records was retrieved from the selected databases using the predefined search strings. Duplicate records across databases were identified and removed. In the screening stage, titles and abstracts were reviewed to exclude studies that were clearly irrelevant to the research focus. Articles that appeared potentially relevant were retained for full-text assessment.

During the eligibility stage, full-text versions of the remaining articles were examined in detail against the inclusion and exclusion criteria. Attention was paid to the operationalisation of HCM variables, the measurement of financial performance, and the robustness of empirical methods. Only studies that met all criteria were included in the final review sample. This multi-stage process ensured methodological transparency and reduced the risk of selection bias.

### **Data Extraction and Coding**

A structured data extraction protocol was developed to ensure consistency across studies. For each included article, information was systematically recorded on the following dimensions:

- Author(s) and year of publication
- Journal and disciplinary orientation
- Country or regional context
- Sample size and data period
- HCM variables examined
- Financial performance measures used
- Research methodology and analytical techniques
- Key findings and reported relationships

This coding process facilitated cross-study comparison and enabled the identification of recurring patterns and divergences in empirical findings.



**Thematic Synthesis and Analytical Framework**

Rather than conducting a statistical meta-analysis, given the heterogeneity in constructs, models, and performance measures, the study employed a thematic synthesis approach. Studies were grouped into thematic categories based on the dominant HCM practices examined. These themes included training and skill development, employee retention, leadership and governance, workforce diversity, and firm risk. Within each theme, findings were analysed to identify consistent relationships, mediating mechanisms, and contextual variations. Emphasis was placed on understanding how HCM practices influence financial outcomes, rather than merely documenting whether relationships exist. This approach aligns with recent calls in finance and management research for greater attention to underlying mechanisms and boundary conditions.

**Quality Assessment and Robustness Considerations**

To enhance the credibility of the review, the methodological quality of included studies was assessed based on criteria such as sample adequacy, econometric rigor, treatment of endogeneity, and clarity of variable measurement. Studies employing advanced techniques i.e. fixed-effects models, instrumental variables, or panel data analysis, were given greater interpretive weight when synthesising findings. While the review did not formally score or exclude studies based on quality thresholds, this evaluative lens informed the interpretation of results and the identification of research gaps, particularly with respect to causality and longitudinal evidence.

**Methodological Limitations**

Despite its systematic design, the review is subject to certain limitations. First, restricting the sample to English-language, Scopus-indexed journals may exclude relevant regional or practitioner-oriented studies. Second, the focus on recent literature, while intentional, limits historical comparison. Finally, thematic synthesis involves an element of interpretive judgement, although this risk was mitigated through transparent coding and clearly defined themes.

**THEMATIC FINDINGS*****Theme 1: Training and Financial Performance***

Among the various dimensions of Human Capital Management (HCM), training and skill development emerge as one of the most consistently examined and empirically supported drivers of corporate financial performance. The literature reviewed in this study converges on the view that investments in employee training represent more than discretionary HR expenditure; rather, they function as strategic investments that enhance firm productivity, innovation capability, and long-term profitability. This theme occupies a central position within the broader HCM–finance connect, reflecting the growing recognition that workforce competencies are integral to sustainable value creation.

From a theoretical standpoint, the positive association between training and financial performance is grounded in human capital theory and the resource-based view of the firm. Training enhances employees' knowledge, skills, and abilities, thereby increasing their marginal productivity and enabling firms to deploy resources more efficiently. Youndt and Snell (2020) argue that firm-specific human capital, developed through continuous learning and training, is particularly valuable because it is difficult for competitors to replicate. This uniqueness strengthens a firm's competitive position and, over time, translates into superior financial outcomes.

Empirical evidence across multiple studies supports this theoretical linkage. Research examining accounting-based measures such as return on assets (ROA) and return on equity (ROE) consistently reports a positive relationship between training intensity and financial performance. Banker et al. (2020), for instance, demonstrate that firms investing in employee development experience improvements in operational efficiency, which subsequently enhance profitability. Similarly, Chen and Keefe (2020) find

that workforce skill accumulation significantly improves firm productivity, suggesting that training acts as a key mechanism through which human capital contributes to financial returns.

Beyond short-term profitability, training investments are also closely associated with long-term value creation. Studies using market-based indicators such as Tobin's Q and stock returns indicate that capital markets tend to reward firms that demonstrate sustained commitment to employee development. Edmans (2020) shows that employee-related investments, including training, are positively reflected in firm valuation, as investors perceive such firms to be better positioned for future growth. This finding is particularly relevant in knowledge-intensive industries, where innovation and adaptability are critical determinants of competitive success.

A recurring insight in the literature is that training contributes to financial performance not only directly but also indirectly through innovation and knowledge creation. Del Giudice et al. (2021) highlight that training-oriented firms are more effective in leveraging knowledge assets, which enhances innovation output and, in turn, financial performance. Hsu et al. (2021) similarly report that human capital investments strengthen a firm's innovative capacity, leading to higher revenue growth and improved market valuation. These findings suggest that training serves as a foundational input in the value creation process, enabling firms to adapt to technological change and shifting market conditions.

The role of training became particularly salient during periods of economic disruption, most notably during the COVID-19 crisis. Evidence reviewed in the uploaded file indicates that firms with established training systems exhibited greater operational resilience and financial stability during the pandemic. Albuquerque et al. (2020) and Lins et al. (2020) show that firms with stronger social and employee-related practices, including skill development, experienced lower downside risk and faster recovery. Training-equipped employees were better able to adapt to remote work arrangements, digital platforms, and altered business processes, thereby mitigating productivity losses and protecting financial performance.

Another important strand of literature links training investments to earnings quality and risk reduction. Firms that prioritise employee development tend to exhibit more stable earnings and lower earnings volatility. Mahrani and Soewarno (2023) provide evidence that strong human capital practices improve earnings quality by reducing opportunistic managerial behaviour and enhancing internal controls. This perspective aligns with broader findings in corporate finance that well-trained employees contribute to better monitoring, improved decision-making, and reduced operational risk (Zhou & Li, 2022).

Training is also closely intertwined with employee retention, which has significant financial implications. High turnover rates impose substantial direct and indirect costs, including recruitment expenses, onboarding time, and loss of firm-specific knowledge. Studies reviewed in this theme suggest that training-oriented firms experience lower voluntary turnover, thereby preserving accumulated human capital and stabilising operating costs. Su et al. (2020) argue that employee development signals organisational commitment, fostering loyalty and engagement, which ultimately supports sustained financial performance.

Importantly, the literature cautions that the financial benefits of training are contingent upon strategic alignment and implementation quality. Training investments that are poorly targeted or disconnected from organisational objectives may fail to generate measurable financial returns. Datta et al. (2021) emphasise that training yields the strongest performance effects when embedded within coherent, high-performance HR systems rather than implemented as isolated initiatives. This finding highlights the importance of complementarities between training, performance incentives, and leadership practices.

The geographic and institutional context also moderates the training–performance relationship. While evidence from developed economies is robust, emerging market studies remain relatively limited. However, available research suggests that training may have an even stronger marginal impact in contexts characterised by skill shortages and institutional inefficiencies. Bilan et al. (2020) find that training investments significantly improve financial performance in transitional economies, where human capital constraints often limit productivity growth. This observation underscores the need for further empirical work in emerging markets, a gap identified in the uploaded review

Despite broad consensus on the positive role of training, methodological limitations persist in the literature. Much of the existing research relies on cross-sectional data, raising concerns about reverse causality, namely, whether profitable firms simply have more resources to invest in training. While some studies attempt to address endogeneity using panel data or instrumental variables, such approaches remain underutilised. Zhou et al. (2021) call for more longitudinal designs to capture the delayed financial effects of training investments, which often materialise over extended time horizons.

This theme highlights training and skill development as a cornerstone of effective human capital management with demonstrable financial implications. The reviewed studies collectively indicate that training enhances productivity, supports innovation, improves earnings quality, reduces risk, and contributes to superior firm valuation. However, the magnitude and durability of these effects depend on strategic alignment, organisational context, and methodological rigor in empirical analysis. By consolidating this evidence, the present review reinforces the view that training should be conceptualised not as a discretionary cost but as a value-generating investment central to corporate financial performance.

### ***Theme 2: Employee Retention and Cost Efficiency***

Employee retention represents a critical yet often underappreciated dimension of Human Capital Management (HCM) in the corporate finance literature. While training and skill development focus on building human capital, retention-oriented practices determine whether such capital is preserved and leveraged over time. The studies reviewed under this theme consistently demonstrate that high employee turnover imposes substantial financial costs on firms, whereas effective retention strategies contribute to cost efficiency, earnings stability, and long-term financial performance. Consequently, employee retention has emerged as a key mechanism through which HCM practices influence firm-level financial outcomes. From a financial perspective, employee turnover generates both direct and indirect costs. Direct costs include recruitment, selection, onboarding, and training of replacement employees. Indirect costs, though less visible, are often more significant and include productivity losses, disruption of workflows, erosion of firm-specific knowledge, and weakened customer relationships. Banker et al. (2020) highlight that frequent employee exits undermine operational efficiency by increasing adjustment costs and reducing the returns on prior human capital investments. These inefficiencies ultimately manifest in lower profitability and weaker financial performance.

The resource-based view provides a useful theoretical lens for understanding the retention–performance relationship. Firm-specific human capital accumulates over time through learning-by-doing, internal training, and experience with firm-specific processes. When employees leave, this embedded knowledge is partially or wholly lost, diminishing the firm’s competitive advantage. Youndt and Snell (2020) argue that retaining skilled employees is essential for sustaining the value of human capital resources, particularly in environments where knowledge and expertise are central to value creation. Empirical evidence reviewed in this study supports this argument by linking higher retention rates to superior financial outcomes.

Several studies document a negative association between employee turnover and firm profitability. Su et al. (2020) find that firms known for fair employee treatment and supportive work environments experience lower turnover and higher firm value. Their results suggest that retention-oriented practices enhance financial performance by stabilising the workforce and reducing recurring hiring costs. Similarly, Ghaly et al. (2020) demonstrate that firms investing in employee welfare and long-term employment relationships maintain higher cash flow stability, as reduced turnover lowers operational uncertainty and cost volatility.

Employee retention also plays a significant role in improving earnings persistence and earnings quality. High turnover disrupts organisational routines and internal controls, increasing the likelihood of earnings volatility and managerial discretion. Mahrani and Soewarno (2023) show that firms with stronger human capital practices—including retention-focused policies, exhibit higher earnings quality and lower levels



of opportunistic financial reporting. This finding aligns with the broader finance literature, which associates workforce stability with improved monitoring, coordination, and financial discipline.

The relationship between retention and cost efficiency becomes particularly evident during periods of economic stress. During the COVID-19 pandemic, firms with high employee retention were better positioned to manage operational disruptions and contain costs. Lins et al. (2020) report that firms with strong social capital and employee-oriented policies experienced less severe financial declines during the crisis. Stable employment relationships enabled faster organisational responses, smoother transitions to remote work, and continuity in core operations, thereby mitigating revenue losses and preserving profitability.

Another important insight emerging from the literature is the link between employee retention and risk reduction. Frequent employee turnover introduces operational risk by increasing dependency on inexperienced workers and weakening institutional memory. Zhou and Li (2022) find that firms with stronger employee treatment and retention practices exhibit lower firm risk, as measured by earnings volatility and downside risk indicators. This suggests that retention contributes not only to cost efficiency but also to financial stability, an increasingly important concern for investors and regulators.

Retention strategies are also closely intertwined with compensation design and incentive structures. Studies indicate that performance-linked pay, internal promotion opportunities, and long-term incentives reduce voluntary turnover by aligning employee interests with firm objectives. Lin et al. (2021) show that firms with well-designed employee incentive systems experience lower turnover and improved financial performance, as employees are more likely to invest effort and remain with the firm when rewards are perceived as fair and transparent. These findings underscore the financial importance of retention-oriented compensation policies.

Workplace culture and leadership quality further influence retention outcomes. Böhm et al. (2021) argue that supportive and inclusive leadership fosters employee commitment, which in turn reduces turnover intentions. Lower turnover contributes to cost efficiency by preserving team cohesion and minimising recruitment cycles. Over time, these effects accumulate, enhancing operating margins and return on assets. Datta et al. (2021) similarly emphasise that retention outcomes are strongest when employee-focused practices are implemented as part of a coherent, high-performance HR system rather than as isolated interventions.

Retention is particularly critical in knowledge-intensive and innovation-driven sectors, where employee mobility can severely undermine competitive advantage. Hsu et al. (2021) note that innovation performance depends heavily on the continuity of skilled personnel who possess tacit knowledge and collaborative experience. High turnover disrupts innovation pipelines and delays product development, leading to opportunity costs that negatively affect financial performance. Conversely, firms that successfully retain key talent are better able to sustain innovation-driven growth and market valuation.

From an investor perspective, employee retention increasingly serves as a signal of organisational quality. Firms with low turnover rates are perceived as having strong internal governance, effective leadership, and sustainable business models. Edmans (2020) demonstrates that firms recognised for superior employee relations generate abnormal stock returns over time, suggesting that markets gradually capitalise the financial benefits of workforce stability. This evidence challenges traditional views that regard labour-related expenditures as purely cost-driven and highlights their relevance for valuation.

Despite the substantial evidence supporting the retention–performance link, the literature also identifies important research gaps. Many studies rely on proxy measures of retention, such as employee satisfaction scores or ESG employee-related indicators, rather than direct turnover data. While these proxies provide useful insights, they may not fully capture the dynamics of workforce stability. Moreover, endogeneity concerns persist, as financially successful firms may find it easier to retain employees due to higher wages or better working conditions. Although some studies attempt to address these issues using panel data or instrumental variable approaches, further methodological refinement is needed.

In addition, most existing research focuses on developed economies, where labour markets and institutional frameworks differ significantly from those in emerging markets. Bilan et al. (2020) suggest that retention may have even greater financial implications in emerging economies, where skill shortages and high employee mobility exacerbate replacement costs. This observation points to a clear need for more context-sensitive research, a gap highlighted in the uploaded review

This theme underscores employee retention as a vital conduit through which human capital management influences corporate financial performance. The reviewed literature provides robust evidence that retention-oriented practices enhance cost efficiency, improve earnings quality, reduce risk, and support long-term value creation. By minimising the financial and operational costs associated with employee turnover, firms can preserve accumulated human capital and stabilise performance across business cycles. These findings reinforce the argument that employee retention should be viewed not merely as an HR outcome but as a strategic financial imperative central to sustainable corporate success

### ***Theme 3: Leadership Development and Financial Outcomes***

Leadership development constitutes a pivotal dimension of Human Capital Management (HCM) that links people-oriented practices with firm-level financial outcomes. Unlike operational HR practices such as training or retention, leadership development operates at the strategic and governance levels of the organisation, influencing decision-making quality, resource allocation, risk management, and organisational culture. The literature reviewed under this theme consistently suggests that leadership capabilities, styles, and diversity have meaningful implications for corporate financial performance, both directly and indirectly.

Leadership development refers to organisational efforts aimed at enhancing the skills, competencies, and ethical orientation of individuals in managerial and executive roles. These efforts include formal leadership training programs, succession planning, mentoring systems, and governance reforms that promote accountability and inclusiveness. From a finance perspective, effective leadership shapes how firms deploy capital, manage risk, and respond to uncertainty, thereby affecting profitability, firm value, and financial resilience. Demerjian et al. (2020) highlight that managerial ability is a critical determinant of firm performance, as capable leaders are better equipped to optimise operational processes and strategic investments.

A central mechanism through which leadership development influences financial outcomes is decision quality. Well-developed leaders demonstrate superior judgement in capital budgeting, investment selection, and performance evaluation. Demerjian et al. (2020) provide evidence that firms led by more capable managers exhibit higher efficiency and profitability, even after controlling for firm characteristics. This finding underscores the idea that leadership quality is not merely an organisational attribute but a financially relevant factor that affects how effectively firms convert resources into economic returns.

Leadership development also plays a crucial role in risk management and financial stability. Leaders shape organisational attitudes toward risk-taking, compliance, and long-term sustainability. Böhm et al. (2021) argue that ethical and transformational leadership styles foster transparency, accountability, and employee commitment, which collectively reduce operational and financial risks. Empirical studies reviewed in the uploaded file indicate that firms with strong leadership and governance practices exhibit lower earnings volatility and reduced likelihood of financial distress (Kim et al., 2021; Wu et al., 2022). These outcomes suggest that leadership development contributes to financial performance by moderating downside risk rather than merely enhancing short-term profits.

The literature also highlights the importance of leadership development in aligning employee behaviour with organisational objectives. Effective leaders create clarity around goals, motivate employees, and encourage discretionary effort, all of which enhance productivity and cost efficiency. Datta et al. (2021) demonstrate that leadership-oriented HR systems strengthen the performance effects of human capital investments by ensuring that employee efforts are coordinated and strategically directed. In this sense,

leadership development acts as a multiplier that amplifies the financial returns of other HCM practices such as training and retention.

A growing body of research focuses on leadership diversity, particularly gender diversity at the board and executive levels, as a key dimension of leadership development with financial implications. Studies consistently show that diverse leadership teams enhance decision-making quality by incorporating multiple perspectives and reducing groupthink. Peni and Vähämaa (2021) find that firms with female executives exhibit improved financial performance and more conservative risk profiles, especially during periods of economic uncertainty. Similarly, Bennouri et al. (2021) report a positive association between female board representation and firm profitability, suggesting that gender-diverse leadership contributes to better governance and financial outcomes.

Leadership diversity also influences firm value through improved stakeholder relationships and legitimacy. Shaukat et al. (2021) argue that diverse boards signal strong governance and social responsibility, which enhances investor confidence and market valuation. These findings are consistent with ESG-focused finance literature, which increasingly views leadership composition as a material factor in assessing firm risk and long-term value. Abdi et al. (2022) further demonstrate that human capital, including leadership quality, moderates the relationship between ESG performance and firm value, highlighting the interconnectedness of leadership development and sustainability-oriented finance.

Another important strand of literature examines leadership incentives and compensation structures. Executive compensation design influences managerial behaviour, risk preferences, and alignment with shareholder interests. Bettis et al. (2020) show that incentive-based compensation can enhance firm performance when properly structured but may also encourage excessive risk-taking in the absence of effective governance. Leadership development programs that emphasise ethical decision-making and long-term value creation help mitigate these risks by shaping managerial norms and expectations. This perspective reinforces the view that leadership development extends beyond skill enhancement to include value-based governance.

Leadership development also has significant implications for financial performance during crises. Evidence from the COVID-19 period indicates that firms with strong leadership and governance frameworks were better able to navigate uncertainty and preserve financial stability. Lins et al. (2020) find that firms with strong social capital and leadership commitment to stakeholders experienced less severe stock price declines during the crisis. Effective leaders were able to make timely decisions regarding cost containment, workforce management, and strategic reorientation, thereby limiting financial damage.

The relationship between leadership development and innovation further strengthens its financial relevance. Leaders play a central role in fostering a culture that encourages experimentation, learning, and knowledge sharing. Hsu et al. (2021) report that leadership support for innovation enhances the financial returns of human capital investments by facilitating the commercialisation of new ideas. In this context, leadership development contributes to long-term growth and market valuation by enabling firms to sustain innovation-driven competitiveness.

Despite the substantial evidence linking leadership development to financial outcomes, the literature also reveals several limitations. Many studies rely on proxies such as board composition or executive characteristics, which may not fully capture the depth and quality of leadership development initiatives. Moreover, causal inference remains challenging, as high-performing firms may be more likely to attract and invest in capable leaders. While some studies address these concerns using panel data and advanced econometric techniques, further research employing longitudinal and experimental designs is needed.

Contextual factors also warrant greater attention. Much of the existing evidence is derived from developed economies with well-established governance frameworks. Emerging market contexts, where leadership development may be constrained by institutional weaknesses and resource limitations, remain underexplored. Bilan et al. (2020) suggest that leadership quality may have an even stronger financial impact in such settings, given the heightened importance of managerial discretion and governance in less mature markets. This gap aligns with the broader limitations identified in the uploaded review

This theme highlights leadership development as a strategic conduit through which human capital management influences corporate financial performance. The reviewed literature demonstrates that effective leadership enhances decision quality, improves risk management, strengthens governance, and supports innovation, all of which contribute to superior financial outcomes. Leadership diversity and ethical orientation further reinforce these effects by improving stakeholder trust and organisational resilience. Collectively, these findings position leadership development not as a peripheral HR initiative but as a core financial driver essential to sustainable firm performance and long-term value creation

#### ***Theme 4: Diversity, Inclusion, and Market Value***

Diversity and inclusion (D&I) have emerged as central elements of contemporary Human Capital Management (HCM), particularly in discussions concerning firm valuation and market performance. Unlike traditional HR practices that primarily affect internal efficiency, diversity and inclusion exert influence at the interface between the firm and its external stakeholders, shaping perceptions of governance quality, legitimacy, and long-term sustainability. The literature reviewed under this theme consistently suggests that workforce and leadership diversity—when embedded within inclusive organisational cultures, contributes positively to market value by enhancing decision-making quality, reducing risk, and strengthening stakeholder confidence.

From a theoretical standpoint, the financial relevance of diversity and inclusion can be explained through multiple lenses. Agency theory suggests that diverse boards and leadership teams improve monitoring and reduce managerial entrenchment, thereby protecting shareholder interests. At the same time, the resource dependence and stakeholder perspectives argue that diversity enhances access to broader knowledge bases, social networks, and legitimacy across stakeholder groups. These theoretical foundations collectively support the proposition that diversity and inclusion are not merely normative or ethical considerations but economically meaningful drivers of firm value.

A substantial portion of the literature focuses on gender diversity at the board and executive levels, given its visibility and measurability. Empirical studies consistently report a positive association between female representation in leadership and firm valuation. Peni and Vähämaa (2021) find that firms with female executives demonstrate stronger financial performance and lower risk, particularly during periods of heightened uncertainty. Similarly, Bennouri et al. (2021) document that gender-diverse boards are associated with improved profitability and market valuation, attributing these effects to enhanced governance and more balanced strategic decision-making.

Market-based measures such as Tobin's Q and stock returns are frequently used to capture the valuation effects of diversity. Shaukat et al. (2021) show that board diversity positively influences firm performance by improving stakeholder trust and strategic oversight, which investors subsequently capitalise into firm value. These findings align with evidence from ESG-focused finance research, which increasingly treats board diversity as a material factor influencing long-term valuation rather than a symbolic governance attribute.

Beyond gender diversity, the literature also highlights the importance of cognitive and experiential diversity, encompassing differences in educational background, professional experience, age, and cultural perspectives. Ali et al. (2021) demonstrate that age-diverse boards exhibit superior problem-solving capacity and strategic adaptability, which translate into better financial outcomes. Diverse leadership teams are less prone to groupthink and more likely to evaluate strategic alternatives critically, thereby improving investment decisions and long-term value creation.

However, diversity alone is insufficient to generate financial benefits in the absence of inclusion. Several studies emphasise that the positive effects of diversity on market value are contingent upon inclusive organisational practices that enable diverse voices to be heard and integrated into decision-making. Carmeli et al. (2020) argue that inclusive leadership fosters psychological safety and collaboration, allowing firms to fully leverage the benefits of workforce diversity. When diversity is tokenistic or unsupported by inclusive norms, its impact on performance and valuation may be neutral or even negative.



The link between diversity, inclusion, and market value is further reinforced through the risk reduction channel. Firms with diverse and inclusive leadership structures tend to exhibit more conservative risk profiles and lower volatility. Huang and Kisgen (2020) provide evidence that male-dominated executive teams are more prone to overconfidence, leading to excessive risk-taking and suboptimal financial outcomes. In contrast, gender-diverse leadership teams demonstrate greater risk awareness and prudence, which markets reward through lower discount rates and higher valuations.

Diversity and inclusion are also closely intertwined with ESG performance, particularly the social and governance dimensions. Abdi et al. (2022) show that human capital, including diversity-related attributes, moderates the relationship between ESG performance and firm value. Firms with strong diversity and inclusion practices are better able to convert ESG investments into financial gains, suggesting that D&I enhances the credibility and effectiveness of broader sustainability strategies. This interaction is particularly relevant in capital markets where investors increasingly integrate ESG criteria into valuation models.

Investor perceptions play a critical role in translating diversity into market value. Studies indicate that firms with visible diversity and inclusion commitments are perceived as forward-looking, well-governed, and socially responsible. Edmans (2020) argues that markets gradually incorporate information about employee-related practices, including diversity, into stock prices as their long-term financial implications become evident. This delayed market response underscores the importance of longitudinal analysis when examining the valuation effects of diversity initiatives.

The relevance of diversity and inclusion has become even more pronounced in periods of crisis and heightened uncertainty. During the COVID-19 pandemic, firms with diverse leadership and inclusive cultures demonstrated greater organisational resilience and adaptability. Lins et al. (2020) find that firms with strong social capital and stakeholder-oriented practices experienced less severe stock price declines during the crisis. Diverse leadership teams were better equipped to balance competing stakeholder demands and navigate complex operational challenges, thereby preserving firm value.

Despite the growing consensus on the positive valuation effects of diversity and inclusion, the literature also reveals important boundary conditions and limitations. One recurring concern relates to measurement. Many studies rely on binary or proportion-based measures of diversity, such as the percentage of female directors, which may not fully capture the depth and quality of inclusion. Moreover, cultural and institutional contexts influence how diversity is perceived and valued by markets. Evidence from developed economies may not readily generalise to emerging markets, where social norms, labour market dynamics, and governance frameworks differ substantially.

Endogeneity remains another methodological challenge. Firms with higher market value may be more likely to adopt diversity initiatives due to greater resources or reputational concerns. While some studies attempt to address this issue using panel data and instrumental variables, causal inference remains an area requiring further refinement. Orlitzky et al. (2021) caution that without careful research design, it is difficult to disentangle whether diversity drives market value or simply co-evolves with other performance-enhancing factors.

Nevertheless, the weight of evidence reviewed under this theme suggests that diversity and inclusion function as value-relevant attributes rather than peripheral social initiatives. When effectively implemented and supported by inclusive leadership and governance structures, diversity enhances decision quality, reduces risk, strengthens stakeholder relationships, and improves investor confidence. These mechanisms collectively contribute to higher market valuation and more sustainable financial performance.

This theme highlights diversity and inclusion as integral components of human capital management with significant implications for firm market value. The reviewed literature demonstrates that diverse and inclusive organisations are better positioned to create long-term value by improving governance quality, fostering innovation, and enhancing resilience. While challenges related to measurement and causality persist, the growing integration of diversity considerations into ESG frameworks and investment decisions

underscores their financial materiality. As such, diversity and inclusion should be viewed not merely as ethical imperatives but as strategic assets central to corporate valuation and sustainable value creation

### ***Theme 5: Human Capital Management and Firm Risk***

The relationship between Human Capital Management (HCM) and firm risk has gained increasing attention within the corporate finance literature, particularly as firms operate in environments marked by economic uncertainty, regulatory scrutiny, and rapid technological change. While traditional finance research has primarily associated firm risk with financial leverage, market volatility, and macroeconomic factors, recent studies highlight the critical role of human capital in shaping a firm's risk profile. The literature reviewed under this theme consistently demonstrates that effective HCM practices contribute to lower operational, financial, and downside risk, thereby enhancing firm stability and resilience.

From a conceptual perspective, firm risk reflects the likelihood and magnitude of adverse financial outcomes, including earnings volatility, stock price crashes, and financial distress. HCM practices influence these outcomes by shaping employee behaviour, organisational routines, and governance quality. Firms that invest in employee development, fair treatment, leadership quality, and inclusive cultures tend to exhibit more stable performance and greater capacity to absorb shocks. This perspective aligns with stakeholder theory, which posits that firms balancing the interests of employees and shareholders are less exposed to extreme downside outcomes.

One of the most widely examined risk dimensions in the literature is stock price crash risk, which reflects the probability of sudden, extreme declines in firm value due to the accumulation and delayed release of negative information. Several studies reviewed in the uploaded file identify HCM-related practices as significant determinants of crash risk. Kim et al. (2021) provide evidence that firms with stronger employee-related ESG practices experience lower crash risk, attributing this effect to enhanced transparency and reduced managerial opportunism. When employees are engaged and empowered, information flows more freely within the organisation, reducing the likelihood that bad news will be systematically concealed.

Employee treatment and welfare also play a critical role in shaping earnings volatility and financial distress risk. Zhou and Li (2022) show that firms with better employee treatment exhibit lower earnings volatility and reduced downside risk. Stable employment relationships foster continuity in operations and decision-making, which in turn stabilises cash flows and profitability. Similarly, Chen et al. (2020) find that socially responsible firms, including those with strong employee-focused policies, face a lower probability of financial distress. These findings suggest that HCM contributes to risk mitigation by strengthening internal controls and organisational resilience.

The role of HCM in risk reduction becomes particularly evident during periods of systemic crisis. Evidence from the COVID-19 pandemic highlights that firms with strong human capital practices were better able to withstand market disruptions. Albuquerque et al. (2020) demonstrate that firms with robust social and employee-related practices exhibited greater stock price resilience during the crisis. Lins et al. (2020) similarly find that firms characterised by strong social capital and employee trust experienced less severe valuation declines. These studies underscore the importance of HCM as a buffer against external shocks, enabling firms to respond more effectively to uncertainty.

Another important strand of literature examines the relationship between HCM and corporate risk-taking behaviour. Leadership quality, incentive structures, and employee engagement influence managerial risk preferences and strategic choices. Böhm et al. (2021) argue that ethical and inclusive leadership reduces excessive risk-taking by promoting accountability and long-term orientation. In contrast, weak leadership and poor employee relations may encourage short-termism and opportunistic behaviour, increasing the likelihood of adverse financial outcomes. These insights highlight leadership development as a key risk management tool embedded within broader HCM systems.

HCM practices also affect firm risk through their impact on operational continuity and productivity stability. High employee turnover disrupts workflows, erodes firm-specific knowledge, and increases

reliance on inexperienced personnel, all of which elevate operational risk. Su et al. (2020) show that firms known for fair employee treatment and supportive work environments experience lower turnover and, consequently, greater operational stability. Reduced turnover enhances predictability in performance outcomes, which markets perceive as lower risk.

The integration of HCM into ESG frameworks has further reinforced its relevance to risk assessment. Several studies document a strong association between employee-related ESG performance and lower firm risk. Wu et al. (2022) find that firms with superior ESG performance exhibit lower financial distress risk, with the social dimension, particularly employee-related practices, playing a significant role. Similarly, Yu et al. (2022) report that firms with strong environmental and social risk management experience lower downside risk and improved financial stability. These findings suggest that HCM is a material component of ESG risk mitigation strategies.

Investors increasingly recognise the risk implications of human capital practices. Kim and Statman (2021) show that employee-related information contains predictive value for stock returns, indicating that markets gradually incorporate workforce-related risk factors into asset prices. This evidence challenges the traditional assumption that labour-related variables are secondary to financial indicators in risk assessment. Instead, it suggests that HCM practices influence investor expectations regarding earnings stability, governance quality, and long-term viability.

Another risk dimension addressed in the literature is cost of capital. Firms perceived as lower risk typically enjoy reduced financing costs. Pham et al. (2021) find that socially responsible firms, including those with strong employee-oriented practices, face a lower cost of capital. This relationship reflects investor confidence in firms that manage stakeholder risks effectively. By reducing information asymmetry and operational uncertainty, HCM practices contribute to a more favourable risk-return profile.

Despite the growing body of evidence linking HCM to reduced firm risk, the literature also identifies important methodological and conceptual challenges. One recurring concern relates to endogeneity, as financially stable firms may be more capable of investing in employee welfare and development. While several studies employ panel data techniques and robustness checks, causal inference remains an area requiring further attention. Additionally, most of the existing research focuses on developed economies, limiting generalisability to emerging markets where labour market institutions and governance mechanisms differ.

Measurement issues also persist. Many studies rely on composite ESG scores or employee satisfaction proxies, which may not fully capture the complexity of HCM practices. Zhou et al. (2021) note that more granular measures of human capital disclosure and employee treatment are needed to better understand the specific mechanisms through which HCM influences risk outcomes. Addressing these gaps would enhance both theoretical clarity and empirical precision.

This theme underscores the critical role of human capital management in shaping firm risk. The reviewed literature provides compelling evidence that effective HCM practices reduce stock price crash risk, earnings volatility, financial distress probability, and cost of capital. By fostering transparency, stability, and resilience, HCM functions as an internal risk management system that complements traditional financial controls. These findings reinforce the argument that human capital should be viewed not only as a driver of performance but also as a stabilising force essential to sustainable corporate financial outcomes. As firms and investors increasingly prioritise risk management in uncertain environments, the integration of HCM into corporate finance frameworks becomes both necessary and timely.

### ***Research gaps identified from the survey of literature***

Despite the rapid growth of literature examining the relationship between human capital management (HCM) and corporate financial performance, several important research gaps remain unresolved. The systematic evidence reviewed in this study reveals that, while consensus is emerging on the positive financial relevance of HCM practices, existing research remains fragmented, methodologically constrained, and unevenly distributed across contexts. Addressing these gaps is essential for advancing

theory, improving empirical rigor, and enhancing the practical relevance of human capital research within corporate finance.

One of the most prominent gaps concerns the lack of causal inference in the existing literature. A substantial proportion of empirical studies rely on cross-sectional research designs, which limit the ability to establish whether HCM practices genuinely drive financial performance or whether financially successful firms simply have greater capacity to invest in human capital. While studies such as Edmans (2020) and Banker et al. (2020) document robust associations between employee-related practices and firm performance, the direction of causality often remains ambiguous. Reverse causality and omitted variable bias continue to pose significant challenges, particularly in studies that rely on single-period observations or static models. Although some researchers employ panel data techniques, fixed effects, or instrumental variables, these approaches are not yet widespread, indicating a clear need for more longitudinal and quasi-experimental research designs.

Closely related to the causality issue is the underutilisation of advanced econometric techniques capable of addressing endogeneity more rigorously. Many studies adopt conventional regression frameworks without fully accounting for selection bias, simultaneity, or unobserved heterogeneity. Orlitzky et al. (2021) caution that without stronger methodological controls, estimated relationships between HCM practices and financial outcomes may overstate true effects. This gap highlights the need for future studies to employ natural experiments, difference-in-differences approaches, or dynamic panel models that can better capture the temporal dynamics of human capital investments and their delayed financial impacts.

A second major research gap relates to the measurement of human capital management practices. Existing studies often rely on proxy variables such as employee satisfaction scores, training expenditure ratios, or aggregated ESG indices. While these measures provide useful insights, they may not fully capture the multidimensional nature of HCM. Zhou et al. (2021) argue that human capital disclosure and measurement remain conceptually underdeveloped, with significant variation in how employee-related variables are operationalised across studies. This lack of standardisation limits comparability and may obscure important nuances in how different HCM practices affect financial performance. Future research would benefit from more granular, practice-specific measures that distinguish between types of training, retention mechanisms, leadership development initiatives, and inclusion practices.

A third gap concerns the limited integration of mediating and moderating mechanisms within empirical models. Although several studies establish direct associations between HCM practices and financial outcomes, fewer investigate how or under what conditions these relationships hold. Datta et al. (2021) and Del Giudice et al. (2021) highlight the importance of examining intermediate mechanisms such as productivity, innovation capability, governance quality, and employee engagement. However, such mediation-based analyses remain relatively rare. Similarly, contextual moderators i.e. firm size, industry characteristics, ownership structure, or institutional quality, are often overlooked, despite evidence that these factors shape the effectiveness of human capital investments (Bilan et al., 2020). Addressing this gap would allow future research to move beyond average effects and offer more nuanced, conditional insights.

A fourth significant gap lies in the geographic concentration of existing research. Most studies reviewed in this paper focus on firms operating in developed economies, particularly North America and Western Europe. While these contexts provide valuable insights, they do not fully reflect the diversity of labour markets, governance structures, and institutional environments globally. Emerging and developing economies remain underrepresented, despite evidence suggesting that human capital constraints and labour market imperfections may amplify the financial consequences of HCM practices in such settings (Bilan et al., 2020). This imbalance limits the external validity of existing findings and underscores the need for more context-sensitive research that accounts for institutional heterogeneity.

Another notable gap pertains to the limited temporal scope of many studies. Human capital investments often generate returns over extended periods, yet much of the existing literature focuses on short-term financial outcomes. Zhou and Li (2022) note that the stabilising effects of employee treatment on firm risk and earnings volatility may unfold gradually, suggesting that short observation windows may



underestimate the long-run financial benefits of HCM. Longitudinal studies spanning multiple business cycles are therefore essential to capture the full economic impact of human capital strategies. The scarcity of such studies represents a significant limitation in the current evidence base.

The review also identifies a gap in the integration of HCM research with risk-focused finance literature. While recent studies increasingly examine firm risk, stock price crash risk, and financial distress in relation to ESG performance, the specific role of human capital within these risk dynamics remains underexplored. Kim et al. (2021) and Wu et al. (2022) provide important evidence linking employee-related practices to lower downside risk, yet many studies treat HCM as a secondary or aggregated component of broader ESG constructs. Disentangling the distinct contribution of human capital to different dimensions of firm risk i.e. operational, financial, and market-based, remains an important avenue for future research.

A further gap concerns the limited exploration of leadership development as a dynamic HCM process. While several studies examine leadership characteristics, board diversity, and executive compensation, fewer investigate leadership development initiatives as evolving organisational investments. Demerjian et al. (2020) demonstrate that managerial ability influences firm performance, yet the processes through which firms cultivate such ability remain largely unexplored. This gap restricts understanding of how leadership development interacts with other HCM practices to shape financial outcomes over time.

The review also highlights a conceptual gap in linking HCM practices to capital market behaviour. Although studies such as Kim and Statman (2021) show that employee-related information has predictive value for stock returns, relatively little research examines how investors process, interpret, and price human capital information. Questions remain regarding the speed and completeness with which markets incorporate workforce-related signals into valuations, as well as the role of disclosure quality in shaping investor responses (Zhou et al., 2021). Addressing this gap would enhance understanding of the market-level implications of human capital strategies.

Another underexplored area involves the interaction between HCM and ESG frameworks. While the integration of human capital into ESG metrics has gained traction, the literature often treats ESG as a monolithic construct. Abdi et al. (2022) suggest that human capital may moderate the relationship between ESG performance and firm value, yet empirical evidence on such interaction effects remains limited. Future research should disentangle the distinct and joint effects of environmental, social, and governance dimensions, with particular attention to the financial materiality of employee-related practices.

Finally, the review identifies a gap in policy- and regulation-oriented research on human capital disclosure. As regulators and standard-setting bodies increasingly emphasise workforce reporting, there is limited empirical evidence on how mandatory or voluntary human capital disclosures affect firm behaviour, investor decision-making, and financial outcomes. Zhou et al. (2021) note that disclosure practices vary widely across jurisdictions, suggesting an opportunity for comparative research examining regulatory impacts on human capital transparency and performance.

The research gaps identified in this review highlight the need for more rigorous, contextually diverse, and mechanism-oriented studies on human capital management and corporate financial performance. Addressing issues of causality, measurement, geographic imbalance, and theoretical integration will be critical for advancing the field. By systematically outlining these gaps, the present review provides a structured agenda for future research aimed at deepening understanding of human capital as a central driver of firm value, stability, and long-term financial sustainability.

## CONTRIBUTION OF THE REVIEW

This systematic literature review makes several important contributions to the growing body of research at the intersection of human capital management (HCM) and corporate financial performance. While prior studies have examined isolated aspects of human capital i.e. training, employee satisfaction, or board diversity, this review advances the literature by offering an integrated and finance-oriented synthesis of how HCM practices influence firm profitability, value, and risk. In doing so, the review responds to

increasing scholarly and practitioner recognition that human capital constitutes a critical yet under-theorised driver of financial outcomes in contemporary organisations.

First, this review contributes to theory by repositioning human capital as a financially material asset, rather than a peripheral or soft organisational factor. Traditional corporate finance frameworks have historically emphasised tangible assets, financial leverage, and market conditions as primary determinants of firm performance. However, evidence synthesised in this review demonstrates that employee-related practices systematically affect accounting performance, market valuation, and risk exposure. By consolidating findings across finance, accounting, and management journals, the review reinforces arguments advanced by Edmans (2020) and Youndt and Snell (2020) that human capital should be conceptualised as a value-relevant resource embedded within firms' production and governance processes. This theoretical repositioning strengthens the case for integrating HCM variables into mainstream financial models and performance analyses.

Second, the review makes a significant contribution by identifying and clarifying the mechanisms through which HCM practices influence financial outcomes. Rather than treating the relationship between HCM and performance as a black box, the review systematically organises prior evidence into five coherent thematic pathways: productivity and innovation (training), cost efficiency (employee retention), governance and decision quality (leadership development), valuation and legitimacy (diversity and inclusion), and stability and downside protection (firm risk). This mechanism-based synthesis extends earlier fragmented findings by demonstrating how human capital investments translate into financial results through identifiable organisational and behavioural channels (Datta et al., 2021; Del Giudice et al., 2021). As a result, the review offers a more nuanced understanding of *how* and *why* HCM matters for corporate finance.

Third, this review contributes methodologically by highlighting dominant research designs and exposing persistent empirical limitations within the existing literature. While most reviewed studies report positive associations between HCM practices and financial performance, the review reveals a heavy reliance on cross-sectional designs and proxy-based measures. This limitation raises concerns regarding causality and endogeneity, a point also noted by Orlitzky et al. (2021). By systematically documenting these methodological patterns, the review provides a clear agenda for future research, emphasising the need for longitudinal data, quasi-experimental designs, and more granular measures of human capital. In this sense, the contribution extends beyond synthesis to methodological guidance.

Fourth, the review advances the literature by bridging human capital research with ESG and sustainability-oriented finance. Many recent studies treat employee-related practices as part of the social dimension of ESG performance, yet the financial implications of this integration remain underexplored. The evidence reviewed demonstrates that HCM practices play a critical role in translating ESG initiatives into tangible financial benefits, particularly by reducing risk and enhancing earnings quality (Kim et al., 2021; Wu et al., 2022). By explicitly situating human capital within ESG-finance linkages, the review clarifies the financial materiality of employee-related disclosures and practices, thereby contributing to ongoing debates in sustainable finance and responsible investing (Giese et al., 2020; Pedersen et al., 2021).

Fifth, this review makes an important contribution by emphasising firm risk as a central outcome of human capital management. While much of the earlier HCM literature focused on profitability and productivity, the reviewed studies demonstrate that HCM practices significantly influence downside risk, stock price crash risk, earnings volatility, and financial distress probability (Kim et al., 2021; Zhou & Li, 2022). By consolidating this evidence, the review extends the scope of HCM research beyond performance enhancement to include risk mitigation and resilience. This contribution is particularly salient considering recent global shocks, which have highlighted the importance of organisational stability and adaptability for financial survival (Albuquerque et al., 2020; Lins et al., 2020).

Sixth, the review contributes by integrating leadership and governance perspectives into the HCM–finance discourse. Prior finance research often treats leadership characteristics and board composition as governance variables distinct from HR practices. This review demonstrates that leadership development,

diversity, and ethical orientation are integral components of human capital systems that shape financial outcomes through governance quality and strategic decision-making (Demerjian et al., 2020; Bennouri et al., 2021). By synthesising evidence across leadership, governance, and human capital literatures, the review offers a more holistic framework for understanding executive influence on firm performance and risk.

Seventh, this review provides contextual insight into the evolving relevance of HCM in crisis environments. Evidence drawn from the COVID-19 period indicates that firms with strong human capital practices exhibited greater financial resilience, lower downside risk, and faster recovery (Albuquerque et al., 2020; Lins et al., 2020). By incorporating crisis-era studies, the review contributes to an emerging strand of literature that examines HCM not only as a growth-enhancing mechanism but also as a shock-absorbing capability. This perspective has important implications for both theory and practice, particularly in volatile and uncertain economic conditions.

Eighth, the review contributes by highlighting geographic and institutional research gaps, especially with respect to emerging markets. While most reviewed studies focus on developed economies, the evidence suggests that human capital constraints, labour market rigidities, and governance challenges may amplify the financial importance of HCM practices in emerging contexts (Bilan et al., 2020). By explicitly identifying this imbalance, the review provides a strong rationale for future empirical research in underrepresented regions, thereby enhancing the global relevance of the HCM–finance literature.

Finally, from a practical standpoint, the review offers actionable insights for managers, investors, and policymakers. For managers, the findings underscore the financial rationale for investing in training, retention, leadership development, and inclusive practices. For investors, the review reinforces the value relevance of employee-related information for assessing firm performance and risk (Kim & Statman, 2021). For policymakers and regulators, the evidence supports calls for enhanced human capital disclosure and integration of workforce metrics into corporate reporting frameworks (Zhou et al., 2021).

The contribution of this review lies in its ability to synthesise fragmented evidence, advance theory, inform methodology, and bridge disciplinary boundaries. By positioning human capital as a central driver of profitability, value, and risk, the review challenges traditional finance paradigms and provides a robust foundation for future research. More broadly, it reinforces the view that sustainable corporate financial performance in the modern economy is inseparable from how effectively firms manage, develop, and value their human capital.

## CONCLUSION

This systematic literature review set out to examine how human capital management practices influence corporate financial performance in contemporary firms. Drawing on recent empirical and conceptual studies, the review demonstrates that human capital is no longer a peripheral consideration confined to human resource management but a central determinant of profitability, value creation, and financial stability. Across diverse institutional and industry contexts, the evidence consistently suggests that how firms manage, develop, and retain their workforce has material financial consequences.

One of the key conclusions emerging from the review is that investments in human capital operate through identifiable financial mechanisms. Training and skill development enhance productivity and innovation, enabling firms to adapt to technological change and competitive pressure. Employee retention reduces recurring adjustment costs, stabilises earnings, and preserves firm-specific knowledge. Leadership development improves decision quality, governance, and risk oversight, while diversity and inclusion strengthen stakeholder trust and market valuation. Collectively, these practices shape both the upside potential and downside protection of firms, reinforcing the view that human capital functions simultaneously as a value-creating and risk-mitigating asset.

The review also highlights the growing importance of human capital in explaining firm resilience, particularly during periods of economic disruption. Evidence from crisis-era studies indicates that firms with strong employee-oriented practices were better able to absorb shocks, maintain operational

continuity, and limit financial losses. This finding underscores the strategic role of human capital in uncertain environments, where flexibility, trust, and organisational cohesion become critical to survival as well as performance.

At the same time, the review reveals important limitations in the existing literature. Much of the evidence remains associative rather than causal, and significant gaps persist in measurement, geographic coverage, and long-term analysis. Human capital variables are often treated as proxies or aggregated ESG indicators, obscuring the distinct effects of specific practices. Moreover, emerging markets remain underrepresented, despite indications that human capital constraints may have even stronger financial implications in such contexts. Addressing these limitations represents a key challenge for future research.

From a practical perspective, the findings of this review carry important implications. For managers, the evidence provides a strong financial rationale for integrating human capital considerations into strategic and financial decision-making. For investors, the review reinforces the value relevance of employee-related information in assessing firm performance and risk. For policymakers and regulators, the results support ongoing efforts to enhance workforce-related disclosure and transparency in corporate reporting frameworks.

This review contributes to a growing body of scholarship that challenges traditional finance paradigms by placing human capital at the centre of corporate financial outcomes. As firms increasingly compete on knowledge, innovation, and adaptability, the effective management of human capital emerges not merely as an ethical or organisational concern but as a core financial imperative. Future research that builds on these insights will be critical in advancing a more comprehensive and realistic understanding of value creation in the modern economy

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